

The TAMPOPRINT® services

- ✓ Technical support - by phone or on-site
- ✓ Status analysis on-site
- ✓ Suggestions for upgrading and modification
- ✓ Modification of your line on-site or at TAMPOPRINT®
- ✓ Error analysis via e-service (if a respective machine control is available)
- ✓ Recommissioning on-site
- ✓ Central provision of second-hand machines which are situated at our dealers.
- ✓ Establishment of the time value for your machine
- ✓ Individual maintenance of tampon printing machines and automations
- ✓ Individual standby service (with costs)
- ✓ For integrated ALFALAS® laser components:
maintenance based on maintenance plan on-site
- ✓ For ALFALAS® laser systems, stand-alone lines:
maintenance based on maintenance plan on-site or at TAMPOPRINT®
- ✓ Assignment of firm delivery and collection dates
- ✓ Acceptance of complaints

Service offers

- Lease contract
- Financing
- Lease
- Hire purchase
- Application technological sampling

NEW!

Individual maintenance contract

We will be pleased to offer an individual maintenance contract for your tampon printing machines (valid for standard tampon printing machines which are not older than 3 years).

Many of our customers are already using this service.

Please give us a call!

Contact details

Tampon printing machines & automated systems

Tel.: +49 7150 928-213, (-133)
Fax: +49 7150 928-420
Mobile: +49 172 7413941
E-Mail: service@tampoprint.de

ALFALAS® Laser Systems

Tel.: +49 7150 928-338, (-330)
Fax: +49 7150 928-212
E-Mail: laserservice@tampoprint.de

DMD® Industrial Inkjet Systems

Tel.: +49 7150 928-368
Fax: +49 7150 928-434
Mobile: +49 172 7372261
E-Mail: dmdservice@tampoprint.de

Our service technicians from the TAMPOPRINT® machine construction department with decades of practical experience will be happy to make their know-how available to you.

You can reach our service teams from:

Monday - Thursday: 7 a.m. - 4 p.m.

Friday: 7 a.m. - 12.30 p.m.

You will find our online form (PDF) under:

<http://www.tampoprint.de>



Tampon printing machines
ALFALAS® Laser Systems
Automations

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Email: info@tampoprint.de
<http://www.tampoprint.de>
VAT Ident No. DE811243767

Subsidiaries
TAMPOPRINT® Int'l. Corp.
- USA
TAMPOPRINT® IBERIA S.A.U.
- Spain
Sister company
ALFA TOOLS
Spezialmaschinenfabrik
GmbH - Germany

President/Chairman
Wilfried Philipp
Managing Director
Albrecht Schraysshuen
Chief Executive Director
Willy Baumann
Registered office
Korntal-Münchingen
Register court
AG Stuttgart - HRB 206245

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Our service offer



technologies for your future
made in germany

✓ Maintenance & service all over the world

✓ Comprehensive service portfolio

✓ Service offers





Enquiry Form - Service

FAX + 49 7150 928-420 / mailto:service@tampprint.de

Contact Details

Company Name _____ Contact Person* _____

Sector _____ Position* _____

Street _____ Phone* _____

Postal Code _____ Fax* _____

City _____ Mobile* _____

Country _____ E-Mail* _____

yes, Newsletter _____ Internet _____

Customer number _____

Machine order number before 2004 M- _____

Machine order number since 2004 VAM- _____

Accessories order number VA _____

Serial machine number (A.T.) _____

Machine type T L D _____

Date of invoice _____

Specifications regarding your TAMPOPRINT® machine type

Standard tampon printing machine _____ Rotary tampon printing automation _____ Laser system _____

_____ Rotoprint _____ Laser automation _____

Tampon printing automation _____ Top Spin _____ MOF-Promo _____

_____ Continua _____ MOF-Cork _____

_____ Closure Print _____ Laser & Tampon printing _____

_____ Other _____ DMD® Industrial Inkjet System _____

Description

Interested in

Frame agreement Service & maintenance Guarantee extension Upgrading & increased performance Individual maintenance contract

The following charges will be applied for your TAMPOPRINT® service order:

Service technician	Travel expenses - No.	Assembly time - No.	Price / 60 min.
Application engineer/technician/electrician	RVK 3 00 04	RVK 3 00 31	79,70 Euro
Electronic engineer	RVK 3 00 05	RVK 3 00 32	85,80 Euro
Laser technician	RVK 3 00 06	RVK 3 00 33	93,50 Euro

Hourly rates excl. VAT (9 hours constitutes a standard working day). Overtime premium 25%. Assembly on Saturdays 25%, assembly on non-business days 100% surcharge.
Other travel costs, e.g. plane or train tickets, will be charged extra, at cost (with receipt). Hours will be charged as per the Service Report.

Note on data protection *

TAMPOPRINT® AG assure you that your details will be handled confidentially in line with the data protection regulations:

YES

I agree that my details may be used for the purpose of support, sending of product information and the submission of service offers as well as for market research purposes by the TAMPOPRINT® AG and companies belonging to the TAMPOPRINT® Group. The dissemination to third parties with the exception of affiliated companies of TAMPOPRINT® AG and the TAMPOPRINT® trading organisation as well as to agencies entrusted with the customer care is excluded. By informing you about my email address and/or mobile phone number I agree to receive by email and/or SMS customer information from the TAMPOPRINT® Group or the TAMPOPRINT® trading organisation and to receive phone calls for this purpose.

On request you can receive information about your details saved at TAMPOPRINT® AG and can ask for rectification, deletion or blocking of the details. Should you object to the processing of your details by hindsight, you can revoke your consent for future dissemination at any time by email: marketing@tampprint.de or by phone: +49 7150 928-0.

Date _____ City _____ Signature customer / Stamp _____